

## BEING CONNECTED | Community Rules & Guidelines | May 2024

Thank you for being part of BEING's community.

BEING Mental Health Consumers Ltd ("BEING") has established some rules and guidelines for community participation to which all users are required to agree. By participating in the community, you acknowledge that you have read, understood, and agree to be bound by these rules and guidelines.

You also agree to participate in discussions and share files and content that are best suited to the community. This is a great place within which to share thoughts with your peers, possibly benefit from your peers' experience and participate in ongoing conversations. Questions about involvement in the community can be directed to BEING via the <u>Contact Us</u> link.

It is your responsibility to regularly check and/or review these rules and guidelines and to decide whether you agree to abide and be bound by them. BEING may change, modify, add or delete portions of these rules and guidelines from time to time at its sole discretion and your continued involvement in the community constitutes your acceptance of those changes.

By joining and participating in this community, you agree to be bound by BEING's Privacy Policy, which is incorporated in these rules by reference, available here to view or visit being.org.au.

## The Rules

- Respect others. Focus on the content of posts and not on the people making them. Please extend the benefit of the doubt to newer guests and members; there's no such thing as a stupid question.
- Respect the purpose and intent of the community. Use the community to share successes, challenges, constructive feedback, questions, and goals, but do not use it to promote commercial or other services that you provide. If you've found a service or product helpful, please share your experience with the group in a respectful way.
- Use caution when participating in discussions. Information posted by you is available for all to see and you are responsible for it.
- Defamatory, abusive, profane, threatening, offensive, or illegal materials are strictly prohibited. Do not post anything that you would not want the world to see or that you would not want anyone to know came from you.
- Respect intellectual property. Post content that you have personally created or have permission to use and where required, you have properly attributed to the content creator.



- When posting items in our collaborative environment, please indicate if the item is not available for reuse. You should also contact the owner of any material if you would like to reuse it.
- Post your message or documents only to the most appropriate communities rather than automatically to the entire community. This helps ensure "noise" is eliminated.

## **Discussion Group Etiquette**

- State concisely and clearly the topic of your comments in the subject line. This allows members to respond more appropriately to your posts and makes it easier for members to search the archives by subject.
- Send messages such as "thanks for the information" or "me, too" to individuals, not to the entire list. Do this by using the "Reply to Sender" link in every message.
- Please do not send administrative messages, such as "remove me from the list," to the group. Instead, use the web interface to change your settings or to remove yourself from a list. If you are changing email addresses, you do not need to remove yourself from the list and rejoin under your new email address. Simply change your settings.

This site is provided for the members of BEING. You acknowledge and agree to use the community at your own risk. BEING is not responsible for the opinions and information posted on this site by you or by anyone else. BEING disclaims all warranties with regard to information posted on this site, whether posted by BEING or any third party; this disclaimer includes all implied warranties to the extent permitted by law. In no event shall BEING be liable for any special, indirect, or consequential damages or any damages whatsoever resulting from loss of use, data, or profits, arising out of or in connection with the use or performance of any information posted on this site. BEING also does not make any representations or warranty that any of the information or other content provided in the community is reliable or accurate or complete and it does not accept any liability arising from errors or omissions. All information and material is provided as general information only and should not be taken or relied upon as professional advice.

Do not post any information or other material protected by copyright without the permission of the copyright owner. By posting material, you warrant and represent that you own the copyright or have received permission from the copyright owner. BEING is the sole and exclusive owner of the community. You grant BEING and other users the non-exclusive right and license to display, copy, publish, distribute, transmit, print, and use such information or other material.

You may need to create an account to use the community. In creating and setting up an account you warrant, agree and acknowledge to BEING that:

 all information provided by you is accurate, true and complete and you agree to notify us immediately in the event that any of the information you have provided us changes



- we may conduct enquiries or request further information, including a form of identification, at our entire discretion in order to verify your identity
- you will not create more than one account without our express, written permission
- you will not seek to pass yourself off as another person or entity
- you will not do anything which would assist a third party who is not a registered user to gain access to the community
- any personal information you provide us in setting up your account or throughout your use of the community will be handled in accordance with our Privacy Policy
- you will be responsible for maintaining the confidentiality of your account information identifiers (such as a password) and any account activities and you will notify us immediately if you become aware of any unauthorised use or loss of your password or account identifiers by others.

The community and any content accessed through the community is for your personal and non-commercial use only and may not be shared with other individuals or organisations outside these rules and guidelines.

You are solely responsible for any content or information you provide while using the community, including but not limited to photos, profiles (including your name, image and likeness), messages, comments, notes, text, website links, quotes, music, images, video, listings, and other content that you post, transmit, communicate, upload, distribute, store, create, use or otherwise publish or make available through the community. BEING does not actively monitor the community for inappropriate postings and does not undertake editorial control of postings.

You agree not to engage or post anything that is:

- unlawful,
- an infringement of any of BEING's rights or any rights of any third party, including copyright, trademarks, patent, trade secret or any other intellectual property or proprietary rights,
- commercial in nature or shared in return for payment of any kind from any third party,
- knowingly incorrect, misleading or fraudulent,
- defamatory,
- harmful, threatening, abusive, or harassing,
- offensive, vulgar, obscene, abusive, hateful or racially, ethically or otherwise objectionable
- personal information of any third party, including but not limited to addresses, phone numbers, email addresses and credit card numbers,
- an invasion of privacy or publicity rights,
- financial, legal, medical or other professional advice, or
- otherwise inappropriate.

You also agree not to:

 share any material that contains software viruses or any other malicious computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment,



- share unsolicited emails, junk mail, spam, promotional materials or any other uninvited correspondence or form of solicitation to any third parties,
- attempt to alter, change, modify, adapt, translate, edit or reverse engineer any element of the community or any of its content, or
- share the community, or any of the content contained therein to solicit, harvest or collect any personal information, including, but not limited to usernames and passwords from any third parties by electronic or other means.

Whilst we take no responsibility and accept no liability for any content that may appear on or may be shared via the community, we reserve the right to remove, delete, screen, edit and monitor any content at our sole discretion.

Without limiting any other remedy that may be available to us, BEING reserves the right to terminate your access to the community at any time, without notice or liability, for any reason, including but not limited to your violation of these rules and guidelines. Upon termination, your account and any associated content may be deleted, and BEING shall have no obligation to retain or provide you with a copy of such content.

The community is provided on an "as is" basis. BEING can't guarantee it is safe, secure or will function properly all of the time. From time-to-time, the community may contain links to third party websites, which are entirely unrelated to BEING, and any access or use by you of those third party websites is subject to the terms and conditions and privacy policies applicable to those third-party websites.

These rules and guidelines are governed by the laws of New South Wales and you submit to the exclusive jurisdiction of the courts of New South Wales and any courts that may hear appeals from those courts in respect of any proceedings in connection with these rules and guidelines.