



# Your Experience of Service

Working Together • Building Better Services

**We want your feedback.  
Your views about this service  
are valued  
Ask for a YES Questionnaire**



The Your Experience of Service (YES) questionnaire is designed to gather information from consumers about their experiences of care. It aims to help mental health services and consumers to work together to build better services.

The YES questionnaire was developed with mental health consumers. It is based on the recovery principles of the National Standards for Mental Health Services.

Your feedback will be combined with other consumers' feedback

in a report that helps services to identify what it is they do well and what they could do better.

More information about the development of the YES questionnaire can be found at [www.health.gov.au](http://www.health.gov.au), searching for "experience of care".

**Your feedback will be anonymous. Your answers will not be used to identify you.**

