Code of Conduct – BEING Members

Document name	Code of Conduct – BEING Members
Document type	Policy
Group to whom this policy applies	BEING members
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Next review	16 September 2028
Approved by	Board of Directors

This policy is to be read in conjunction with the following BEING - Mental Health Consumers (BEING) policies and procedures:

- Constitution
- Privacy Policy

1. Purpose

The purpose of the Code of Conduct is to ensure that all BEING members always refer to the principles in this policy in supporting BEING's vision and mission.

2. Policy statement

BEING is committed to advocating the rights of consumers who have lived/living experiences. BEING relies on the dedication and integrity of our members. This Code of Conduct sets out the ethical principles for all BEING members. By joining BEING membership, the individual agrees to adhere to this Code of Conduct.

3. Principles

All members are expected to uphold the following:

3.1. Respect and dignity to enable inclusion

- Respect and preserve the dignity for all individuals regardless of their mental health status, background, race, gender, sexuality, religion, or any other attributes.

3.2. Social justice and equity

- Promote and advocate fair treatment for all. Strive for equal access to resources, opportunities, and support.

3.3. Belief in recovery

- Recognise and support the recovery journey of individuals with lived/living experiences.

3.4. Integrity to ensure transparency and accountability

- Act with integrity and transparency in all dealings and avoid conflicts of interest.

- Provide accurate and truthful information.
- Report any issues and/or breaches of this Code of Conduct to BEING's CEO or Chairperson, or other relevant person/s.
- Protect BEING's reputation during and after the membership period.

3.5. Fidelity to ensure the legitimate representation of the views of consumers

- Act with fidelity to represent and advocate the interests of consumers.
- Note that members are not authorised to speak on behalf of BEING.

3.6. Privacy and confidentiality

- Respect privacy and maintain confidentiality for any shared personal and/or confidential information during and after the membership period.

3.7. Professionalism

- Maintain a professional demeanor in all activities and interactions associated with BEING.
- Communicate respectfully and thoughtfully.

3.8. Commitment to BEING's Vision and Mission

- Engage actively in BEING's activities, initiatives, and meetings.
- Support BEING's vision, mission, goals, and values through actions and words.

4. Enforcement of policy

Failure to comply with this policy may lead to the review of a member's status by the Board.

Before any decision is made regarding a member's status, the member will be advised of the concerns identified and provided with a reasonable opportunity to respond (right of reply).

Any concerns, complaints or disputes relating to the application of this policy will be managed in accordance with BEING's Grievance and Resolution Policy, which should be read in conjunction with this policy.

Version number	Purpose/Change	Author	Date
0.1	Draft	Operations Manager	29/05/2024
1.0	Final	Operations Manager	19/07/2024
2.0	Bi-annual review	Operations Manager	16/09/2026