



Consumer Researcher

February 2020

Employment type:	Up to 24 per week – contract to June 2022 (with possible extension)
Location:	Woolloomooloo, NSW
Report to:	Chief Executive Officer
Supervises:	Nil

About us

Being is the NSW peak representative organisation for people living with mental health issues and emotional distress. We have a strong focus on human rights, and as such advocate for the rights of people with mental health issues to live and participate in the communities they choose, free of stigma and discrimination.

Our guiding principles are:

- Creating space for people with lived/living experience of mental health issues to have their voices heard;
- Ensuring that recovery-oriented and trauma-informed practice underpins all aspects of Being's operation;
- The belief that a life free of stigma and discrimination are human rights for every person;
- Providing capacity-building opportunities for all people with lived/living experience to grow;
- Ensuring that everything Being does is consumer led.

Our operational and governance structures have a majority of people living with mental health issues, including our staff and Board, who draw on their unique skills and experiences as consumers and survivors of services. Our membership base is made up predominantly of people who identify as personally living with mental health issues.

About your new role

This is a new and exciting role within our organisation for a progressive researcher who is passionate about working on innovative projects which make a difference to the lives of people living with mental health issues, carers & family, and the community.

Working collaboratively with the CEO and Manager of the Being Learning Academy, you will bring your expertise in research to support the development of recovery oriented and trauma informed evidence based documents, including consumer-led frameworks, models and position papers and academic papers.

If you are passionate about consumer research and looking to be involved in innovative research work within a consumer-led organisation, then we would like to hear from you.

This position may require some travel.

Your key responsibilities

- Work closely with the Manager - Being Learning Academy to develop evaluation methodologies for the newly established Being Learning Academy.
- Design and facilitate consultations and focus groups with people living with mental health issues and their families and carers, in line with co-production methodologies.
- Design, implement, evaluate and interpret surveys in line with the needs of the organisation.
- Code, interpret and analyse data from consultations in preparation for reporting.
- Research and develop fact sheets, training tools, position papers, academic papers, and other items as required by the organisation.
- Design, implement, and evaluate innovative, interactive and informative activities that promote collaboration, partnership and successful delivery of Being's projects including the Being Learning Academy.
- Collaborate with the CEO and the policy team to assist with the development of the Peer Workforce Peer Supervision Model for NSW
- Work closely with key stakeholders, maintaining strong relationships, and providing education on research methodologies, where appropriate on best practices from a lived/living experience perspective.
- Work collaboratively with the team on projects as required.
- Participate in committee's as required.
- Work on other project as required.

Essential Criteria:

1. Personal experience of mental health issues and the ability to draw upon own personal experiences and the experiences of others to inform your work.

2. Tertiary qualifications in Health, Health Promotion, Policy or related field, and experience in a similar role.
3. Proven experience in both qualitative and quantitative research.
4. Demonstrated high level written skills in the development of policy, frameworks, academic papers and other documents.
5. Excellent communications skills, including the capacity to connect with people living with mental health issues, families and carers.
7. Proven understanding of recovery-oriented, trauma-informed principles and strengths based approaches in mental health.
8. Excellent time management skills with the ability to prioritise and meet agreed timelines.
9. Ability to work independently and as a part of a team.

Desirable Criteria

1. Understanding and/or experience with state or national level Peer Workforce initiatives;
2. Understanding and/or experience of working with mental health Recovery Colleges at state, national and/or global levels.
3. Ability to commence immediately.

BEING is an Equal Employment Opportunity employer. This means we apply affirmative action strategies to the employment of people with personal lived/living experience of mental health issues.

To apply for this position, please include a Cover Letter addressing both the **Essential and Desirable Criteria** together with you CV and send to jobs@being.org.au

Please mark the subject line with: **CONSUMER RESEARCHER**

Applications not addressing the Essential and Desirable Criteria will not be considered.

Applications close on Sunday 22nd March 2020, however due to the immediate start the position may be filled sooner.